

## TERMS AND CONDITIONS 2026



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# Terms and Conditions

INTERPRETATION			TITLE AND RISK	CUSTOMER'S INSOLVENCY OR INCAPACITY	
<p>1. In these Conditions, the following definitions apply: "Business Day" means a day (other than a Saturday, Sunday or public holiday) when banks in London are open for business;</p> <p>"Conditions" means the terms and conditions set out in this document as amended from time to time in accordance with clause 52;</p> <p>"Contract" means the contract between BOF and the Customer for the sale and purchase of the Goods in accordance with these Conditions;</p> <p>"Customer" means the person or firm who purchases the Goods from BOF;</p> <p>"BOF" means Baseline Office Furniture Ltd, a company incorporated in England and Wales with company number 10122497;</p> <p>"Force Majeure Event" means has the meaning given in clause 46;</p> <p>"Goods" means the goods (or any part of them) set out in the Order;</p> <p>"Order" means the Customer's order for the Goods, as set out [in the Customer's purchase order form OR overlaid OR in the Customer's written acceptance of the BOF's quotation OR in the Customer's purchase order form, the Customer's written acceptance of BOF's quotation]</p> <p>"Specials" means any bespoke products manufactured or otherwise supplied by BOF to the Customer's Specification; and</p> <p>"Specification" means any specification for the Goods agreed between the parties in accordance with clause 9.</p>	<p>11. BOF reserves the right to discontinue the manufacture or supply of the Goods or amend the specification of the Goods without notice.</p> <p>11.1 if required by any applicable statutory or regulatory requirements; or</p> <p>11.2 in accordance with its policy of continuous product development.</p> <p style="text-align: center;">CANCELLATIONS AND VARIATIONS</p> <p>12. It is in BOF's sole discretion, having regard to any agreed delivery dates, when to commence manufacture of the Goods. Cancellations must be communicated to BOF in writing. Cancellations received by BOF:</p> <p>12.1 prior to manufacture may, in BOF's sole discretion, be subject to a 25% administration cost (such cost being a genuine pre- estimate of the cost of, amongst other things, the rescheduling of production runs);</p> <p>12.2 following commencement of manufacture will be charged in full;</p> <p>12.3 in respect of outsourced Goods (i.e. not manufactured by BOF) shall be subject to a 25% administration cost (such cost being a genuine pre-estimate of BOF cancelling its order with any third party supplier), please note that whilst BOF may, but shall be under no obligation so to do, have regard to the stage of production reached when receiving the Customer's notice of cancellation when determining cancellation costs it reserves the right to charge for cancellations in full. Specials shall always be charged in full.</p>	<p>19. If the Customer fails to take delivery of the Goods within 3 Business Days of BOF notifying the Customer that the Goods are ready, then, except where such failure or delay is caused by a Force Majeure Event or BOF's failure to comply with its obligations under the Contract:</p> <p>19.1 delivery of the Goods shall be deemed to have been completed at 9:00 am on the third Business Day after the day on which BOF notified the Customer that the Goods were ready; and</p> <p>19.2 BOF shall store the Goods until delivery takes place, and charge the Customer for all related costs and expenses (including insurance, storage and redelivery).</p> <p>20. If 10 Business Days after the day on which BOF notified the Customer that the Goods were ready for delivery the Customer has not taken delivery of them, BOF may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods paid by the Customer or charge the Customer for any shortfall below the price of the Goods.</p> <p>21. BOF may deliver the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate Contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.</p>	<p>29. The risk in the Goods shall pass to the Customer on completion of delivery.</p> <p>30. Title to the Goods shall not pass to the Customer until BOF has received payment in full (in cash or cleared funds) for:</p> <p>30.1 the Goods; and</p> <p>30.2 any other goods or services that BOF has supplied to the Customer.</p> <p>31. Until title to the Goods has passed to the Customer, the Customer shall:</p> <p>31.1 hold the Goods on a fiduciary basis as BOF's bailee;</p> <p>31.2 store the Goods separately from all other goods held by the Customer so that they remain readily identifiable as BOF's property;</p> <p>31.3 not remove, deface or obscure any identifying mark or packaging on or relating to the Goods;</p> <p>31.4 maintain the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery;</p> <p>31.5 notify BOF immediately if it becomes subject to any of the events listed in clause 43; and</p> <p>31.6 give BOF such information relating to the Goods as BOF may require from time to time, but the Customer may resell or use the Goods in the ordinary course of its business.</p> <p>32. If before title to the Goods passes to the Customer the Customer becomes subject to any of the events listed in clause 43, or BOF reasonably believes that any such event is about to happen and notifies the Customer accordingly, then, provided that the Goods have not been resold, or irrevocably incorporated into another product, and without limiting any other right or remedy BOF may have, BOF may at any time require the Customer to deliver up the Goods and, if the Customer fails to do so promptly, enter any premises of the Customer or of any third party where the Goods are stored in order to recover them.</p>	<p>42. If the Customer becomes subject to any of the events listed in clause 43, or BOF reasonably believes that the Customer is about to become subject to any of them and notifies the Customer accordingly, then, without limiting any other right or remedy available to BOF, BOF may cancel or suspend all further deliveries under the Contract or under any other contract between the Customer and BOF without incurring any liability to the Customer, and all outstanding sums in respect of Goods delivered to the Customer shall become immediately due.</p> <p>43. For the purposes of clause 42, the relevant events are:</p> <p>43.1 the Customer suspends, or threatens to suspend, payment of its debts, or is unable to pay its debts as they fall due or admits inability to pay its debts, or (being a company) is deemed unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986, or (being an individual) is deemed either unable to pay its debts or as having no reasonable prospect of so doing, in either case, within the meaning of section 268 of the Insolvency Act 1986, or (being a partnership) has any partner to whom any of the foregoing apply;</p> <p>43.2 the Customer commences negotiations with all or any class of its creditors with a view to rescheduling any of its debts, or makes a proposal for or enters into any compromise or arrangement with its creditors other than (where the Customer is a company) where these events take place for the sole purpose of a scheme for a solvent amalgamation of the Customer with one or more other companies or the solvent reconstruction of the Customer;</p> <p>43.3 (being a company) a petition is filed, a notice is given, a resolution is passed, or an order is made, for or in connection with the winding up of the Customer, other than for the sole purpose of a scheme for a solvent amalgamation of the Customer with one or more other companies or the solvent reconstruction of the Customer;</p> <p>43.4 (being an individual) the Customer is the subject of a bankruptcy petition or order;</p> <p>43.5 a creditor or encumbrancer of the Customer attaches or takes possession of, or a distress, execution, sequestration or other such process is levied or enforced on or sued against, the whole or any part of its assets and such attachment or process is not discharged within 14 days;</p> <p>43.6 (being a company) an application is made to court, or an order is made, for the appointment of an administrator or if a notice of intention to appoint an administrator is given or if an administrator is appointed over the Customer;</p> <p>43.7 (being a company) a floating charge holder over the Customer's assets has become entitled to appoint or has appointed an administrative receiver;</p> <p>43.8 a person becomes entitled to appoint a receiver over the Customer's assets;</p> <p>43.9 any event occurs, or proceeding is taken, with respect to the Customer in any jurisdiction to which it is subject that has an effect equivalent or similar to any of the events mentioned in clause 43.1 to clause 43.8 (inclusive);</p> <p>43.10 the Customer suspends, threatens to suspend, ceases or threatens to cease to carry on all or substantially the whole of its business;</p> <p>43.11 the Customer's financial position deteriorates to such an extent that in BOF's opinion the Customer's capability to adequately fulfil its obligations under the Contract has been placed in jeopardy; and</p> <p>43.12 (being an individual) the Customer dies or, by reason of illness or incapacity (whether mental or physical), is incapable of managing his or her own affairs or becomes a patient under any mental health legislation.</p> <p>43.3 Termination of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination. Clauses which expressly or by implication survive termination of the Contract shall continue in full force and effect.</p>	<p>45. Subject to clause 44:</p> <p>45.1 BOF shall under no circumstances whatever be liable to the Customer, whether in contract, tort (including negligence), breach of statutory duty or otherwise, for any loss of profit, or any indirect or consequential loss arising under or in connection with the Contract; and</p> <p>45.2 BOF's total liability to the Customer in respect of all other losses arising under or in connection with the Contract, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the price of the Goods.</p> <p style="text-align: center;">FORCE MAJEURE</p> <p>46. BOF shall not be liable for any failure or delay in performing its obligations under the Contract to the extent that such failure or delay is caused by a Force Majeure Event. A Force Majeure Event means any event beyond a party's reasonable control, which by its nature could not have been foreseen, or, if it could have been foreseen, was unavoidable, including strikes, lock-outs or other industrial disputes (whether involving its own workforce or a third party/s), failure of energy sources or transport network, acts of God, war, terrorism, riot, civil commotion, interference by civil or military authorities, national or international calamity, armed conflict, malicious damage, breakdown of plant or machinery, nuclear, chemical or biological contamination, sonic boom, explosions, collapse of building structures, fires, floods, storms, earthquakes, loss at sea, epidemics or similar events, natural disasters or extreme adverse weather conditions, or default of suppliers or subcontractors. If the event of force majeure continues for a continuous period in excess of 43 months, the Customer shall be entitled to give notice in writing to BOF to terminate the Contract.</p> <p style="text-align: center;">GENERAL</p> <p>47. BOF may at any time assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract.</p> <p>48. The Customer may not assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract without BOF's prior written consent.</p> <p>49. Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this clause, and shall be delivered personally, sent by pre-paid first class post, recorded delivery, commercial courier, fax or e-mail.</p> <p>50. A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 49; if sent by pre-paid first class post or recorded delivery, at 9:00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by fax or e-mail, one Business Day after transmission.</p> <p>51. The provisions of clauses 49 and 50 shall not apply to the service of any proceedings or other documents in any legal action.</p> <p>52. If any court or competent authority finds that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected.</p> <p>53. If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.</p> <p>54. A waiver of any right or remedy under the Contract is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or breach by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.</p> <p>55. A person who is not a party to the Contract shall not have any rights under or in connection with it.</p> <p>56. Except as set out in these Conditions, any variation to the Contract, including the introduction of any additional terms and conditions, shall only be binding when agreed in writing and signed by BOF.</p> <p>57. The Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with, English law, and the parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales.</p>
<p>2. In these Conditions:</p> <p>2.1 a person includes a natural person, corporate or unincorporated body (whether or not having separate legal personality);</p> <p>2.2 a reference to a party includes its personal representatives, successors or permitted assigns;</p> <p>2.3 a reference to a statute or statutory provision is a reference to such statute or provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted;</p> <p>2.4 any phrase introduced by the terms including, include, in particular or any similar expression shall be construed as illustrative and shall not limit the sense of the words preceding those terms; and</p> <p>2.5 a reference to writing or written includes faxes and e-mails.</p>	<p style="text-align: center;">DELIVERY</p> <p>13. If the Customer wishes to change anything in the Contract, the request must be made in writing. BOF will inform the Customer whether it is willing to agree to the change and, if so, what will be the impact on the price and delivery date. The Customer must notify BOF in writing within 2 days of receiving BOF's response whether these changes are accepted and if so, the Contract will be deemed to have been varied accordingly. BOF will not proceed with the change until this notice is received. A request to reduce the quantity of Goods ordered will not result in a price reduction unless otherwise agreed in writing by BOF.</p> <p>14. BOF shall ensure that:</p> <p>14.1 each delivery of the Goods is accompanied by a delivery note which shows the date of the Order, all relevant Customer and BOF reference numbers, the type and quantity of the Goods (including the code number of the Goods, where applicable), special storage instructions (if any) and, if the Order is being delivered by instalments, the outstanding balance of Goods remaining to be delivered; and</p> <p>14.2 if BOF requires the Customer to return any packaging materials to BOF, that fact is clearly stated on the delivery note. The Customer shall make any such packaging materials available for collection at such times as BOF shall reasonably request. Returns of packaging materials shall be at BOF's expense.</p> <p>15. BOF shall deliver the Goods to the location set out in the Order (one address only) or such other location as the parties may agree ("Delivery Location") at any time after BOF notifies the Customer that the Goods are ready. Delivery requests for alternative addresses will be charged at a minimum of £75.00 and must be approved by BOF's Customer Services Team prior to placing the Order. BOF reserves the right to decline any such request.</p> <p>16. Delivery of the Goods shall be completed on the Goods' arrival at the Delivery Location and in the case of ex-works on BOF notifying the Customer that the Goods are ready for collection. All deliveries must be signed for &amp; appropriately dated. Items cannot be signed unchecked, it is the Customer's responsibility to visually check items delivered and investigate items where the packaging is visibly damaged or torn. Deliveries are inclusive of tailboard only where it is the Customer's responsibility to provide free assistance in unloading the vehicle. Once unloaded to the tailboard of the vehicle and handed to the Customer, it is their responsibility from here on. Notification of shortages and/or damages must be made in writing to BOF within 3 days of delivery.</p> <p>17. Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. BOF shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event or the Customer's failure to provide BOF with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods. BOF deliver on multi-drop vehicles and no guarantee can be made to set timescales. However, if the volume permits a dedicated delivery can be made (subject to additional costs) and an estimated time of delivery can be requested. In such cases BOF will not be liable for financial penalties resulting in late delivery of products.</p> <p>18. BOF shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event or the Customer's failure to provide BOF with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.</p>	<p style="text-align: center;">QUALITY/RETURNS</p> <p>22. BOF warrants that on delivery, and for a period of 5 years from the date of delivery ("Warranty Period"), the Goods shall:</p> <p>22.1 conform in all material respects with their description and any applicable Specification;</p> <p>22.2 be free from material defects in design, material and workmanship; and</p> <p>22.3 be of satisfactory quality (within the meaning of the Sale of Goods Act 1979); and</p> <p>22.4 be fit for any purpose held out by BOF.</p> <p>23. Subject to clause 24 if:</p> <p>23.1 the Customer gives notice in writing to BOF during the Warranty Period within a reasonable time of discovery that some or all of the Goods do not comply with the warranty set out in clause 22;</p> <p>23.2 BOF is given a reasonable opportunity of examining such Goods; and</p> <p>23.3 the Customer (if asked to do so by BOF) returns such Goods to BOF's place of business at BOF's cost, BOF shall, at its option, repair or replace the defective Goods, or refund the price of the defective Goods in full.</p> <p>24. BOF shall not be liable for the Goods' failure to comply with the warranty set out in clause 22 in any of the following events:</p> <p>24.1 the Customer makes any further use of such Goods after giving notice in accordance with clause 22;</p> <p>24.2 the defect arises because the Customer failed to follow BOF's oral or written instructions as to the storage, commissioning, installation, use and maintenance of the Goods or (if there are none) good trade practice regarding the same;</p> <p>24.3 the defect arises as a result of BOF following any drawing, design or Specification supplied by the Customer;</p> <p>24.4 the Customer alters or repairs such Goods without BOF's prior written consent;</p> <p>24.5 the defect arises as a result of fair wear and tear, wilful damage, negligence, or abnormal storage or working conditions; or</p> <p>24.6 the Goods differ from their description or, as the case may be, the Specification as a result of changes made to ensure they comply with applicable statutory or regulatory requirements.</p> <p>25. Wood veneers vary in grain and colour, BOF do not book match veneers and work with pre-veneered boards limiting the matching of veneers on adjoining surfaces. BOF will not be liable whatsoever for any variation and shall be under no obligation to accept return of Goods where a variation occurs. Veneer is a natural material and variations on pre-veneered board are inevitable. If the Customer requires book matching on veneers a specialist supplier should be identified and appointed.</p> <p>26. Except as provided in clauses 22 to 28 (inclusive), BOF shall have no liability to the Customer in respect of the Goods' failure to comply with the warranty set out in clause 22.</p> <p>27. Except as set out in these Conditions, all warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the Contract.</p> <p>28. These Conditions shall apply to any repaired or replacement Goods supplied by BOF.</p>	<p style="text-align: center;">FINANCIAL</p> <p>Prices</p> <p>33. The price of the Goods shall be the price set out in the Order, or, if no price is quoted, the price set out in BOF's published price list in force as at the date of delivery.</p> <p>34. BOF may, by giving notice to the Customer at any time before delivery, increase the price of the Goods to reflect any increase in the cost of the Goods that is due to:</p> <p>34.1 any factor beyond BOF's reasonable control (including foreign exchange fluctuations, increases in taxes and duties, and increases in labour, materials and other manufacturing costs);</p> <p>34.2 any request by the Customer to change the delivery date(s), quantities or types of Goods ordered, or the Specification; or</p> <p>34.3 any delay caused by any instructions of the Customer or failure of the Customer to give BOF adequate or accurate information or instructions.</p> <p>35. The price of the Goods is inclusive of the costs and charges of packaging. (Export product will be subject to additional charges, please contact the Baseline Customer Services for prices).</p> <p>36. The price of the Goods is exclusive of amounts in respect of value added tax ("VAT"). The Customer shall, on receipt of a valid VAT invoice from BOF, pay to BOF such additional amounts in respect of VAT as are chargeable on the supply of the Goods.</p> <p>Payment</p> <p>37. BOF requires 2 bank references for new account applications and reserves the right to change its financial requirements as and when it deems it appropriate.</p> <p>38. BOF may invoice the Customer for the Goods on or at any time after the completion of delivery.</p> <p>39. The Customer shall pay the invoice in full and in cleared funds by the end of the month following the month the invoice was dated. Time of payment is of the essence.</p> <p>40. If the Customer fails to make any payment due to BOF under the Contract by the due date for payment ("due date"), then the Customer shall pay interest on the overdue amount at the rate of 2.5% per annum above [HSBC's] base rate from time to time. Such interest shall accrue on a daily basis from the due date until the date of actual payment of the overdue amount, whether before or after judgment. The Customer shall pay the interest together with the overdue amount. BOF reserves the right to charge interest on any overdue payment in accordance with the Late Payment of Commercial Debts (Interest) Act 1998. The Customer shall be liable for all reasonable costs (including legal and court costs) associated with the collection of overdue accounts.</p> <p>41. The Customer shall pay all amounts due under the Contract in full without any deduction or withholding except as required by law and the Customer shall not be entitled to assert any credit, set-off or counterclaim against BOF in order to justify withholding payment of any such amount in whole or in part. BOF may at any time, without limiting any other rights or remedies it may have, set off any amount owing to it by the Customer against any amount payable by BOF to the</p>	<p>44. Nothing in these Conditions shall limit or exclude BOF's liability for:</p> <p>44.1 death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors (as applicable);</p> <p>44.2 fraud or fraudulent misrepresentation;</p> <p>44.3 breach of the terms implied by section 12 of the Sale of Goods Act 1979;</p> <p>44.4 defective products under the Consumer Protection Act 1987; or</p> <p>44.5 any matter in respect of which it would be unlawful for the BOF to exclude or restrict liability.</p>	<p>47. BOF may at any time assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract.</p> <p>48. The Customer may not assign, transfer, charge, subcontract or deal in any other manner with all or any of its rights or obligations under the Contract without BOF's prior written consent.</p> <p>49. Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its registered office (if it is a company) or its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this clause, and shall be delivered personally, sent by pre-paid first class post, recorded delivery, commercial courier, fax or e-mail.</p> <p>50. A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in clause 49; if sent by pre-paid first class post or recorded delivery, at 9:00 am on the second Business Day after posting; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by fax or e-mail, one Business Day after transmission.</p> <p>51. The provisions of clauses 49 and 50 shall not apply to the service of any proceedings or other documents in any legal action.</p> <p>52. If any court or competent authority finds that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected.</p> <p>53. If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.</p> <p>54. A waiver of any right or remedy under the Contract is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or breach by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.</p> <p>55. A person who is not a party to the Contract shall not have any rights under or in connection with it.</p> <p>56. Except as set out in these Conditions, any variation to the Contract, including the introduction of any additional terms and conditions, shall only be binding when agreed in writing and signed by BOF.</p> <p>57. The Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with, English law, and the parties irrevocably submit to the exclusive jurisdiction of the courts of England and Wales.</p>
<p style="text-align: center;">BASIS OF THE CONTRACT</p> <p>3. These Conditions apply to the Contract to the exclusion of any other terms that the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing. The Order constitutes an offer by the Customer to purchase the Goods in accordance with these Conditions.</p> <p>4. The Order shall only be deemed to be accepted when BOF issues a written acceptance of the Order, at which point the Contract shall come into existence. The Customer is responsible for ensuring that the terms of the Order and any applicable Specification are complete and accurate. The Customer must communicate any errors to BOF's Customer Services Team within 24 hours (and confirmed in writing within 48 hours) and accepts that failure to do will render them liable for potential abortive costs.</p> <p>5. The Contract constitutes the entire agreement between the parties. The Customer acknowledges that it has not relied on any statement, promise or representation made or given by or on behalf of BOF which is not set out in the Contract.</p> <p>6. Any samples, drawings, descriptive matter, or advertising produced by BOF and any descriptions or illustrations contained in BOF's catalogues, brochures and website are produced for the sole purpose of giving an approximate idea of the Goods described in them. They shall not form part of the Contract or have any contractual force.</p> <p>7. A quotation for the Goods given by BOF shall not constitute an offer. A quotation shall only be valid for a period of 30 Business Days from its date of issue.</p>					
<p style="text-align: center;">PRODUCTS</p> <p>8. The Goods are, subject to clause 6, as described in BOF's catalogue as modified by any applicable Specification.</p> <p>9. Requests for Special product(s) must be submitted on the official 'Baseline Specials Request Form' which is available via the Baseline web site or on request from BOF's Customer Services Department. When submitted the document will be processed by the Baseline Specials team and a decision will be made either to accept or reject the request based on its validity and feasibility. It is BOF's aim to return completed forms within 2 – 3 Business Days.</p> <p>10. To the extent that the Goods are to be manufactured in accordance with a Specification supplied by the Customer, the Customer shall indemnify BOF against all liabilities, costs, expenses, damages and losses (including any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal and other professional costs and expenses) suffered or incurred by BOF in connection with any claim made against BOF for actual or alleged infringement of a third party's intellectual property rights arising out of or in connection with BOF's use of the Specification. This clause 10 shall survive termination of the Contract.</p>				<p style="text-align: center;">LIMITATION OF LIABILITY</p>	